

St Dunstan's RC Primary School

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Monday 18th September

Dear Parents/Carers

Update on School Communications

I am writing to inform you that our chosen method of communication will be changing from next week. As you are aware, we currently use Groupcall text messaging system to send all information updates and to communicate to you. This service is chargeable to school, and due to the volume of messages sent each week, it is no longer feasible for us to continue using this method due to tight budgets.

Our school website is hosted by School Spider, and this offers a free communication system for schools to use to communicate to parents and carers, so with effect from Monday 25th September, ALL messages will be sent via School Spider, and Groupcall will no longer be used. If you have a smartphone and you have not yet downloaded the app, please do this before Friday 22nd September so that you can be kept up to date with all school communications. If you need help with your logins, the school office staff, Mrs Barnes and Ms Prescott can assist you with this.

The School Spider app works by sending messages out as push notifications so you will receive messages instantly when they have been sent if you have your notifications enabled. If you do not have your notifications turned on, you will be able to view the messages when you open up the app. If you do not have a smartphone, messages will then be sent to your registered email address that we have on file. If you need to update your email address please do this with the office as soon as possible.

It is your responsibility to check the school communication channels by using the app and to check your emails to ensure that you are kept up to date.

Yours sincerely

A handwritten signature in black ink, appearing to read 'G Eccles'.

Mrs G Eccles
Headteacher